

18<sup>th</sup> November 2024

Dear Parent/Carer,

I am writing to update you regarding progress with toilets.

First, I have to thank students for their patience and understanding during this time. The student response has been largely excellent. We understand why some are concerned about these developments and are very appreciative of how the students have assisted in enabling these measures to work.

As it stands, works to the new toilets and repairs to other toilets around school will be completed in order that we can return to a more normal situation in the week commencing 2<sup>nd</sup> December. We will be adding additional duty presence to the toilets in an effort to prevent a repeat of behaviours which were a contributory factor in our having to take the action of temporarily closing toilets.

In the meantime, students have open access to toilets before school, at break and at lunch. Staff supervising the toilets have fed back that queues are rare and at peak times there is a wait of approximately 90 seconds.

Unfortunately, some students (understandably frustrated) are not using the facilities we have open at the above times and are requesting to go during lessons. This is placing an unsustainable demand on the pastoral team and causing significant delays for students with genuine need. I have asked tutors to encourage students to proactively use the facilities when they are open, instead of deliberately waiting until lessons begin.

We are reviewing levels of access on an ongoing basis and please be reassured; student welfare and safety remains our top priority throughout this time.

Kind regards,

Mr Watts  
Deputy Headteacher